

Business Analyst/Functional Consultant

Terms of engagement: 6 years' contract, renewable subject to performance

Duty Location: Nairobi

Job Summary

The purpose of this role is to carry out infrastructure and applications requirement analysis, design, quality assurance and technical support.

Roles and Responsibilities

- i. Carry out user requirements analysis, specification, design, and deployments;
- ii. Carry out infrastructure analysis and design;
- iii. Carry out system testing, quality assurance, training, and documentation;
- iv. Carry out research and advise on new solutions needed by the market, adopt usage of emerging technological trends and platforms;
- v. Carry out technical DEMOS;
- vi. Provide technical support;
- vii. Prepare technical proposals;
- viii. Assist management in the preparation of project plans and estimated costs and timelines for development requests.
- ix. working with clients to understand their needs and to agree the scope of each consulting project.
- x. conducting research, surveys and interviews and analysing data to gain insights into the business.
- xi. exploring business problems and modelling different solutions.
- xii. Any other duties as may be assigned from time to time.

Requirements for appointment

- i. Bachelor's degree in Computer Science /Information Technology/, Information Systems/Mathematics/Electrical/Statistics/Actuarial Science or related field;
 - ii. At least two (2) years' experience as functional consultant in ICT/Energy projects
 - iii. Certification in any of the following: Functional Consultant Associate certification/ PRINCE2/Data Science/Certified Software Tester (CSTE)/Certified Software Quality Analyst (CSQA)/Certified Manager of Software Quality (CMSQ)/Certified associate in software quality (CASQ)/ CCNA
 - iv. Experience in any of the following areas will be added advantage; NAV/Business central development and Technical Support, EDRMS development and Technical Support.
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